

BIG UPGRADES ARE COMING!!

Technology Upgrades: We are upgrading our Core Banking and Online Banking systems to bring you the best service and latest secure technology.

The upgrade will take place between Friday, October 31 – Monday, November 3, 2025

What is being upgraded?

Our core processor is being upgraded. This is the computer software and hardware we use to process transactions and maintain member deposits and loans. It also supports services such as Debit Cards and Online Banking. We will be migrating to a new online banking and mobile banking platform.

What can you expect?

If you use online banking, you will be logging into a new platform with your current User ID and a temporary Password after November 3, 2025. We will provide detailed instructions closer to the date. We will keep you informed throughout the entire process via email, online banking messages and regular updates at stewartscu.com.

Printed Statements:

All members will receive a printed bank statement (even those on e-statement) for the months of September and October. Once our conversion is complete, e-statements will resume for those that have chosen that option. Members who currently get e-statements, we advise you to download and save statements for 2025.

Important Dates to Remember:

Friday, October 31 –

Online Banking and Billpay will be offline. Our Credit Union will be closed @ - NOON.

Saturday, November 1 –

Online Banking and Billpay will be offline. Our Credit Union will be closed for upgrades.

Sunday, November 2 –

Online Banking and Billpay will be offline. Our Credit Union will be closed for upgrades.

Monday, November 3 –

Our office will reopen @ 9 AM for our members!!

Important Debit Card Information:

You can still access our ATM's and use your debit cards during the downtime. To be safe, have some cash on hand and don't plan to make large purchases with your card during those days.

